



Dear Valued Customer,

Thank you for choosing the Heldrich Hotel for your future stay with us! We understand you would like to bring a pet along, and we would be more than happy to accommodate. We do have several policies regarding pets and do ask you follow them during your stay with us. Should you have any questions or concerns, please do not hesitate to contact us. Again, thank you for choosing the Heldrich while staying in New Brunswick. We look forward to meeting you and your furry friend!

Pet Policy

Standard Criteria

- No pets **over** 40 lbs allowed to stay in hotel.
- Dogs **must** be leashed when not in guest room. If left unattended in room, pet **must** be crated.
- Pets are **not** allowed in Food & Beverage areas unless permitted by local statute. Pets used to assist those who have a disability are excluded from this restriction.
- There may be a charge of up to \$150 per pet for damage deposit. \$75 per room and 1 dog per room will be charged at check in.
- There will also be a \$25.00 a night charge per night.

Check In

- Pets **must** be registered during guest check in. The pet owner will be asked to sign a Pet Registration form which provides information on property's pet policy. The registration should include the guests' cell phone number so they can be contacted in case of emergency or noisy pet.
- The guest will acknowledge that they are responsible for all claims, losses, costs and expenses occurring out of their pet's behavior.

Guestrooms

- Guests are responsible for any damage or disruption pets may cause. If pets are left unattended in the room they **must** be crated.
- Housekeeping should not enter a room with an unattended or non-crated pet. A message should be left on the guest's phone asking when they would like their room cleaned.

Thank you again for choosing The Heldrich Hotel during your visit!

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